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| Tyler Crockett 228 N. Siesta St.  Anaheim, CA 92801  714-393-4258  Tyler.Crockett018@gmail.com | | | | | | | | |
| **Objective** | | | | | | | | |
|  | A position as a driver at a Marijuana Dispensary in Southern California. | | | | | | | |
| **EMPLOYMENT HISTORY** | | | | | | | | |
|  | | **Point Pickup – Driver –** *Southern California* | | August 2022 - Present | | | | |
|  | | * Deliver groceries and general merchandise from Sam’s Club, Walmart, Albertson’s, Vons, and Pavilions to customer’s address. * Require signature and driver’s license scan to confirm the age of the customer when delivering alcohol. | | | | | | |
|  | | **Shipt – Driver –** *Southern California* | | June 2022 – August 2022 | | | | |
|  | | * Pick orders from Target and deliver merchandise to the customer’s address. * Created Excel spreadsheet to track mileage, maintenance and other expenses. | | | | | | |
|  | | **Lyft – Driver –** *Southern California* | | January 2022 – May 2022 | | | | |
|  | | * Ensured that customers arrived safely to their destinations. * Focused on customer service and ensured riders had a pleasant trip with resulted in a 4.3 star rating. * Completed over 500 successful rides. * Created Excel spreadsheet to track mileage, maintenance and other expenses. | | | | | | |
|  | | **Uber – Driver –** *Southern California* | | January 2021 – January 2022 | | | | |
|  | | * Ensured that customers arrived safely to their destinations. * Focused on customer service and ensured riders had a pleasant trip with resulted in a 4.5 star rating. * Completed over 500 successful rides. * Created Excel spreadsheet to track mileage, maintenance and other expenses. * Displayed placard for Los Angeles and John Wayne Airports. | | | | | | |
|  | | **CROCKETT.AI / Macdaddy4sure.AI – Systems Administrator and C++ and Python Development –** *Anaheim, CA* | | | | | | January 2021 – Present |
|  | | * Use abstraction Heuristic to analyze sensory information. * Another abstraction heuristic to create parsing programs for data analysis and upload to MySQL. * Another abstraction heuristic to code an AugmentedIntelligence Program. * Implement Artificial Neural Network algorithms within AugmentedIntelligence. * Use abstraction methods to implement Neurolinguistic Processing for classification and understanding. * Train Object Detection machine learning algorithms for computer vision. * Train Word2Vec word vectors for Neurolinguistic Processing and algebraic concept problem solving. * Design Quantitative and Qualitative reasoning techniques and algorithms. * Use FFMpeg C++ libraries to capture video from a webcam. * Use NVIDIA CUDA to accelerate execution with thousands of simultaneous threads. * Use MySQL C++ Connector to search, write, and retrieve information from the database. * Create an application that parses all Wikimedia Encyclopedia projects and Insert data into MySQL. | | | | | | |
|  | | **Robert Half – Roland DGA – Desktop Support Engineer –** *Irvine, CA* | November 2021 – December 2021 | | | | | |
|  | | * Manage time and administrate tickets in a SharePoint hosted ticketing system. * Deploy and manage desktop and laptop workstations. * Schedule appointments with clients. * Administrate problems related to Active Directory Directory Services. * Re-image and repair and replace hardware in laptop and desktop workstations. * Troubleshoot client connectivity with company VPN. * Refresh old systems, data migration and initial Windows Setup and configuration. * Configure applications in client workstations. * Train clients to use and troubleshooting of applications. * Have a great attitude and apply superb customer service. | | | | | | |
|  | | **Robert Half – Hyundai Motors America – Desktop Support Engineer –** *Fountain Valley, CA* | | | | April 2021 – August 2021 | | |
|  | | * Manage time and administrate tickets in Service Now. * Deploy and manage desktop and laptop workstations. * Schedule appointments with clients and keep a calendar, walk-ins and appointments independently. * Administrate problems related to Active Directory Directory Services. * Re-image and repair and replace hardware in laptop and desktop workstation. * Troubleshoot client connectivity with CISCO AnyConnect VPN. * Refresh old systems, data migration and initial Windows setup and configuration. * Configure applications for clients. * Train clients to use and troubleshooting of applications. * Have a great attitude and apply superb customer service for clients. | | | | | | |
|  | | **Robert Half – Long Beach Memorial Hospital – Desktop Support Engineer –** *Long Beach, CA* | | March 2021 – March 2021 | | | | |
|  | | * Build Long Beach Memorial Hospital storage scales for storge management. * Prepare Metro carts for delivery to hospital rooms. * Daisy chain storage management scales with phone cables and ensure the equipment and database software are functioning. | | | | | | |
|  | | **Robert Half – Afinety, Inc. – Desktop Support Engineer –** *Orange, CA* | | February 2021 – March 2021 | | | | |
|  | | * Assist remote Afinety Network Engineer with the retirement of a server. | | | | | | |
|  | | **Robert Half – AMC Networks – IT Contractor –** *City of Industry, CA* | | | February 2021 – February 2021 | | | |
|  | | * Assist Remote AMC Networks Network Administrator checking servers. * Assist checking cable runs between switches, servers, and other networking equipment. * Verify Battery Backup APC Rack units emergency microphone functionality for power loss. | | | | | | |
|  | | **Robert Half – Zenitech Computer Solutions – IT Contractor –** *Glendale, CA* | | January 2021 – February 2021 | | | | |
|  | | * Configure cables for California Nurses Association servers and networking equipment. * Manage Cables for California Nurses Association new employee desks. | | | | | | |
|  | | **OmniRub.com – Co-Owner and Systems Administrator –** *Anaheim, CA* | | January 2018 – Present | | | | |
|  | | * Use Google Cloud Platform for Ubuntu Server and WordPress to host a BBQ rub spice business for my father. * Use Authorize.net to manage customer financing and payments. | | | | | | |
|  | | **Macdaddy4sure.com – Owner and Systems Administrator –** *Anaheim, CA* | | February 2008 – Present | | | | |
|  | | * Design, create, and maintain custom desktop applications. * Design, build, and maintain a network of 20+ connected devices. * Manage game servers and an online forum with 32 active players. * Program game modifications for a Minecraft Server. * Maintain a Media Server with Ubuntu Server Linux, Windows Server 2008 R2, Windows Sever 2016, Windows Server 2019, and Windows 2022. * Build custom computers and Servers for myself and my father. * Maintain a server with a 12 Terabyte RAID array. * Maintain a Synology NAS with 20 Terabyte RAID 5 array. * Maintain a server with a HDD RAID array of 30 TB. * Maintain a server with a SSD RAID array of 1.3 TB for recording and fast IO. * Assist relatives and friends with workstation desktop support. | | | | | | |
|  | | **Insight Global – AT&T & DXC.Technology – Desktop Support Engineer –** *Tustin, CA* | | | | | August 2018 – May 2019 | |
|  | | * Manage tickets through an online ticketing system, Vantiv and Service Now. * Design, create, and maintain custom desktop applications. * Manage time to properly deploy and migrate workstations. * Deploy operating systems and applications with SCCM. * Join users to the Active Directory Directory Services Domain Controllers. * Re-image workstations. * Diagnose application issues. * Deploy new workstations. * Configure applications. * Train clients in the use of installed software. | | | | | | |
|  | | Kore1 – Hyundai Motors America – Desktop Support Engineer – *Garden Grove, CA* | | January 2015 – March 2015 | | | | |
|  | | * Upgrade computer equipment for Hyundai Staff. * Use a ticketing system to provide technical support. | | | | | | |
|  | | Insight Global – UC Irvine Medical Center – Desktop Support Engineer – *Orange, CA* | | January 2014 – March 2014 | | | | |
|  | | * Provide computer technical support using Service Now. * Deploy new computers, then recycle old computers**.** | | | | | | |
|  | | United Parcel Service (UPS) – Package Handler – *Anaheim, CA* | | August 2013 – November 2013 | | | | |
|  | | * Load packages from a conveyor system into a 53’ foot trailer. * Maintain clean walls of packages ensuring they do not fall during transit. * Load swiftly while maximizing safety as the top priority. | | | | | | |
|  | | Savanna High School – Student Teacher – *Anaheim, CA* | | September 2012 – June 2013 | | | | |
|  | | * Assist High School students with Web Page design course work. * Assist students in the use of Adobe Dreamweaver and Adobe Animate (Formerly Adobe Flash) to create website graphics. | | | | | | |
|  | | Savanna High School – Teacher’s Aid and Student Teacher – *Anaheim, CA* | | September 2012 – June 2013 | | | | |
|  | | * Assist High School students with Multimedia Design course work. * Assist High School students with Adobe Fireworks, Adobe Photoshop for multimedia computer graphics. | | | | | | |
|  | | Tiger Woods Learning Center – Volunteer Tutor – *Anaheim, CA* | | November 2012 – February 2013 | | | | |
|  | | * Assist High School and Junior High School students with all levels of mathematics, History and English report writing as a tutor. * Assist students with Computer and Video Production projects in the computer lab. * Sit in as a classroom aide for a nutrition class and take and assist a student with classroom activities. | | | | | | |
|  | | Knott’s Berry Farm Soak City – Lifeguard – *Buena Park, CA* | | June 2012 – August 2012 | | | | |
|  | | * Provide first aid and care in case of emergency. * Observe the park Wave Pool for struggling swimmers and emergencies. * Provide customer service assistance when gusts have questions. | | | | | | |
|  | | Savanna High School – Rebel TV Coordinator – *Anaheim, CA* | | September 2011 – June 2013 | | | | |
|  | | * Use school purchased video cameras, microphones, and green screens to produce video announcements for every school day. * Make storyboards for skits on special occasions. * Create audio recorded voiceovers on top of graphic announcements. * Mux announcements from other Rebel TV Coordinators into the final project to be displayed to the entire school. * Assist other Rebel TV Coordinators with operation of Adobe Premiere Pro and Adobe After Effects. * Assist in airing the announcements to the school when the instructor was absent. * Use templates and custom introduction videos with Adobe After Effects and Cinema 4D. | | | | | | |
|  | | PS3HDDTeam.net – Co-Owner and Systems Administrator – *Anaheim, CA* | | November 2009 – February 2010 | | | | |
|  | | * Produced video game modifications for player base. * Provided support in-game and on-line message boards for clients. * Deploy and manage Microsoft Active Directory Directory Services, Internet Information Services, Microsoft DNS Server, and Microsoft DHCP Server installed on dedicated Windows Server 2019 Standard. * Deploy and manage Ubuntu Server applications, ISC DHCP server, Bind9 DNS Server, Apache2, MySQL, and Samba. | | | | | | |
| **Education** | | | | | | | | |  |
|  | | Fullerton Junior College - *Fullerton, CA* | | August 2013 – Present | | | | |
|  | | * 60 Semester units toward an Associates for Transfer to University of California Irvine. * Lower division classes in support for a BS degree in Computer Science and Computer Information Systems Independent Study. | | | | | | |
|  | | Savanna High School - *Anaheim, CA* | | August 2009 – June 2013 | | | | |
|  | | * 2 Year Varsity Letterman in Water Polo (4 years) and competitive swimming (50 yd Freestyle, 100 yd Freestyle, 100 yd butterfly, 4x100 Freestyle Relay). * Water Polo League Champions in 2012. * Water Polo Team Captain 2012 – 2013. * 3.0 Grade Point Average weighted from freshmen to senior year. * Independent study and research. * Student of the year: Business and Applied Technology 2013. * Student of the Month: English, History. * Rebel TV – Producer and Coordinator | | | | | | |
| **Personal Skills** | | | | | | | | |  | |
|  | * Attention to detail, team player, speech and presentation, professional communication and conduct, years of customer service, strong critical thinking attributes, self-starter, adept at cost benefit analysis, heuristics for troubleshooting and repair, and fast learner. | | | | | | | |
| **References** | | | | | | | | |
|  | * Available Upon Request | | | | | | | |