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| Tyler Crockett228 N. Siesta St.Anaheim, CA 92801714-393-4258Tyler.Crockett018@gmail.com |
| **Objective** |
|  | A position as a driver at a Marijuana Dispensary in Southern California. |
|  **EMPLOYMENT HISTORY** |
|  | **Point Pickup – Driver –** *Southern California* | August 2022 - Present |
|  | * Deliver groceries and general merchandise from Sam’s Club, Walmart, Albertson’s, Vons, and Pavilions to customer’s address.
* Require signature and driver’s license scan to confirm the age of the customer when delivering alcohol.
 |
|  | **Shipt – Driver –** *Southern California* | June 2022 – August 2022 |
|  | * Pick orders from Target and deliver merchandise to the customer’s address.
* Created Excel spreadsheet to track mileage, maintenance and other expenses.
 |
|  | **Lyft – Driver –** *Southern California* | January 2022 – May 2022 |
|  | * Ensured that customers arrived safely to their destinations.
* Focused on customer service and ensured riders had a pleasant trip with resulted in a 4.3 star rating.
* Completed over 500 successful rides.
* Created Excel spreadsheet to track mileage, maintenance and other expenses.
 |
|  | **Uber – Driver –** *Southern California* | January 2021 – January 2022 |
|  | * Ensured that customers arrived safely to their destinations.
* Focused on customer service and ensured riders had a pleasant trip with resulted in a 4.5 star rating.
* Completed over 500 successful rides.
* Created Excel spreadsheet to track mileage, maintenance and other expenses.
* Displayed placard for Los Angeles and John Wayne Airports.
 |
|  | **CROCKETT.AI / Macdaddy4sure.AI – Systems Administrator and C++ and Python Development –** *Anaheim, CA* | January 2021 – Present |
|  | * Use abstraction Heuristic to analyze sensory information.
* Another abstraction heuristic to create parsing programs for data analysis and upload to MySQL.
* Another abstraction heuristic to code an AugmentedIntelligence Program.
* Implement Artificial Neural Network algorithms within AugmentedIntelligence.
* Use abstraction methods to implement Neurolinguistic Processing for classification and understanding.
* Train Object Detection machine learning algorithms for computer vision.
* Train Word2Vec word vectors for Neurolinguistic Processing and algebraic concept problem solving.
* Design Quantitative and Qualitative reasoning techniques and algorithms.
* Use FFMpeg C++ libraries to capture video from a webcam.
* Use NVIDIA CUDA to accelerate execution with thousands of simultaneous threads.
* Use MySQL C++ Connector to search, write, and retrieve information from the database.
* Create an application that parses all Wikimedia Encyclopedia projects and Insert data into MySQL.
 |
|  | **Robert Half – Roland DGA – Desktop Support Engineer –** *Irvine, CA* | November 2021 – December 2021 |
|  | * Manage time and administrate tickets in a SharePoint hosted ticketing system.
* Deploy and manage desktop and laptop workstations.
* Schedule appointments with clients.
* Administrate problems related to Active Directory Directory Services.
* Re-image and repair and replace hardware in laptop and desktop workstations.
* Troubleshoot client connectivity with company VPN.
* Refresh old systems, data migration and initial Windows Setup and configuration.
* Configure applications in client workstations.
* Train clients to use and troubleshooting of applications.
* Have a great attitude and apply superb customer service.
 |
|  | **Robert Half – Hyundai Motors America – Desktop Support Engineer –** *Fountain Valley, CA* | April 2021 – August 2021 |
|  | * Manage time and administrate tickets in Service Now.
* Deploy and manage desktop and laptop workstations.
* Schedule appointments with clients and keep a calendar, walk-ins and appointments independently.
* Administrate problems related to Active Directory Directory Services.
* Re-image and repair and replace hardware in laptop and desktop workstation.
* Troubleshoot client connectivity with CISCO AnyConnect VPN.
* Refresh old systems, data migration and initial Windows setup and configuration.
* Configure applications for clients.
* Train clients to use and troubleshooting of applications.
* Have a great attitude and apply superb customer service for clients.
 |
|  | **Robert Half – Long Beach Memorial Hospital – Desktop Support Engineer –** *Long Beach, CA* | March 2021 – March 2021 |
|  | * Build Long Beach Memorial Hospital storage scales for storge management.
* Prepare Metro carts for delivery to hospital rooms.
* Daisy chain storage management scales with phone cables and ensure the equipment and database software are functioning.
 |
|  | **Robert Half – Afinety, Inc. – Desktop Support Engineer –** *Orange, CA* | February 2021 – March 2021 |
|  | * Assist remote Afinety Network Engineer with the retirement of a server.
 |
|  | **Robert Half – AMC Networks – IT Contractor –** *City of Industry, CA* | February 2021 – February 2021 |
|  | * Assist Remote AMC Networks Network Administrator checking servers.
* Assist checking cable runs between switches, servers, and other networking equipment.
* Verify Battery Backup APC Rack units emergency microphone functionality for power loss.
 |
|  | **Robert Half – Zenitech Computer Solutions – IT Contractor –** *Glendale, CA* | January 2021 – February 2021 |
|  | * Configure cables for California Nurses Association servers and networking equipment.
* Manage Cables for California Nurses Association new employee desks.
 |
|  | **OmniRub.com – Co-Owner and Systems Administrator –** *Anaheim, CA* | January 2018 – Present |
|  | * Use Google Cloud Platform for Ubuntu Server and WordPress to host a BBQ rub spice business for my father.
* Use Authorize.net to manage customer financing and payments.
 |
|  | **Macdaddy4sure.com – Owner and Systems Administrator –** *Anaheim, CA* | February 2008 – Present |
|  | * Design, create, and maintain custom desktop applications.
* Design, build, and maintain a network of 20+ connected devices.
* Manage game servers and an online forum with 32 active players.
* Program game modifications for a Minecraft Server.
* Maintain a Media Server with Ubuntu Server Linux, Windows Server 2008 R2, Windows Sever 2016, Windows Server 2019, and Windows 2022.
* Build custom computers and Servers for myself and my father.
* Maintain a server with a 12 Terabyte RAID array.
* Maintain a Synology NAS with 20 Terabyte RAID 5 array.
* Maintain a server with a HDD RAID array of 30 TB.
* Maintain a server with a SSD RAID array of 1.3 TB for recording and fast IO.
* Assist relatives and friends with workstation desktop support.
 |
|  | **Insight Global – AT&T & DXC.Technology – Desktop Support Engineer –** *Tustin, CA* | August 2018 – May 2019 |
|  | * Manage tickets through an online ticketing system, Vantiv and Service Now.
* Design, create, and maintain custom desktop applications.
* Manage time to properly deploy and migrate workstations.
* Deploy operating systems and applications with SCCM.
* Join users to the Active Directory Directory Services Domain Controllers.
* Re-image workstations.
* Diagnose application issues.
* Deploy new workstations.
* Configure applications.
* Train clients in the use of installed software.
 |
|  | Kore1 – Hyundai Motors America – Desktop Support Engineer – *Garden Grove, CA* | January 2015 – March 2015 |
|  | * Upgrade computer equipment for Hyundai Staff.
* Use a ticketing system to provide technical support.
 |
|  | Insight Global – UC Irvine Medical Center – Desktop Support Engineer – *Orange, CA* | January 2014 – March 2014 |
|  | * Provide computer technical support using Service Now.
* Deploy new computers, then recycle old computers**.**
 |
|  | United Parcel Service (UPS) – Package Handler – *Anaheim, CA* | August 2013 – November 2013 |
|  | * Load packages from a conveyor system into a 53’ foot trailer.
* Maintain clean walls of packages ensuring they do not fall during transit.
* Load swiftly while maximizing safety as the top priority.
 |
|  | Savanna High School – Student Teacher – *Anaheim, CA* | September 2012 – June 2013 |
|  | * Assist High School students with Web Page design course work.
* Assist students in the use of Adobe Dreamweaver and Adobe Animate (Formerly Adobe Flash) to create website graphics.
 |
|  | Savanna High School – Teacher’s Aid and Student Teacher – *Anaheim, CA* | September 2012 – June 2013 |
|  | * Assist High School students with Multimedia Design course work.
* Assist High School students with Adobe Fireworks, Adobe Photoshop for multimedia computer graphics.
 |
|  | Tiger Woods Learning Center – Volunteer Tutor – *Anaheim, CA* | November 2012 – February 2013 |
|  | * Assist High School and Junior High School students with all levels of mathematics, History and English report writing as a tutor.
* Assist students with Computer and Video Production projects in the computer lab.
* Sit in as a classroom aide for a nutrition class and take and assist a student with classroom activities.
 |
|  | Knott’s Berry Farm Soak City – Lifeguard – *Buena Park, CA* | June 2012 – August 2012 |
|  | * Provide first aid and care in case of emergency.
* Observe the park Wave Pool for struggling swimmers and emergencies.
* Provide customer service assistance when gusts have questions.
 |
|  | Savanna High School – Rebel TV Coordinator – *Anaheim, CA* | September 2011 – June 2013 |
|  | * Use school purchased video cameras, microphones, and green screens to produce video announcements for every school day.
* Make storyboards for skits on special occasions.
* Create audio recorded voiceovers on top of graphic announcements.
* Mux announcements from other Rebel TV Coordinators into the final project to be displayed to the entire school.
* Assist other Rebel TV Coordinators with operation of Adobe Premiere Pro and Adobe After Effects.
* Assist in airing the announcements to the school when the instructor was absent.
* Use templates and custom introduction videos with Adobe After Effects and Cinema 4D.
 |
|  | PS3HDDTeam.net – Co-Owner and Systems Administrator – *Anaheim, CA* | November 2009 – February 2010 |
|  | * Produced video game modifications for player base.
* Provided support in-game and on-line message boards for clients.
* Deploy and manage Microsoft Active Directory Directory Services, Internet Information Services, Microsoft DNS Server, and Microsoft DHCP Server installed on dedicated Windows Server 2019 Standard.
* Deploy and manage Ubuntu Server applications, ISC DHCP server, Bind9 DNS Server, Apache2, MySQL, and Samba.
 |
| **Education** |  |
|  | Fullerton Junior College - *Fullerton, CA* | August 2013 – Present |
|  | * 60 Semester units toward an Associates for Transfer to University of California Irvine.
* Lower division classes in support for a BS degree in Computer Science and Computer Information Systems Independent Study.
 |
|  | Savanna High School - *Anaheim, CA* | August 2009 – June 2013 |
|  | * 2 Year Varsity Letterman in Water Polo (4 years) and competitive swimming (50 yd Freestyle, 100 yd Freestyle, 100 yd butterfly, 4x100 Freestyle Relay).
* Water Polo League Champions in 2012.
* Water Polo Team Captain 2012 – 2013.
* 3.0 Grade Point Average weighted from freshmen to senior year.
* Independent study and research.
* Student of the year: Business and Applied Technology 2013.
* Student of the Month: English, History.
* Rebel TV – Producer and Coordinator
 |
| **Personal Skills** |  |
|  | * Attention to detail, team player, speech and presentation, professional communication and conduct, years of customer service, strong critical thinking attributes, self-starter, adept at cost benefit analysis, heuristics for troubleshooting and repair, and fast learner.
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| **References** |
|  | * Available Upon Request
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